

How to Reset NovoEnterprise Settings-Protection Password

If a NovoEnterprise's Settings-Protection password is lost, you can follow the steps described in this application note to reset it.

The steps to reset password:



A. Obtain NovoEnterprise Device MAC Address

MAC address is usually located at the bottom of a NovoEnterprise device, and either Ethernet MAC or WiFi MAC is ok.



B. Reset NovoEnterprise Settings Protection Password

After you receive the password reset file, there are 2 ways to reset the password:

1. Through microSD card

- 1.1. Copy the password-reset file to a microSD card;
- 1.2. Insert it to the NovoEnterprise device, and then the password will be reset in a few seconds.

2. Through Remote Manager

- 2.1. Locate the NovoEnterprise device from the device list;
- 2.2. Click on button "Settings";

🐮 RemoteManager							- 🗆 ×
+ Device 🖄 Device Discovery	🕢 Firmware Update	Preferences	_	_	V 2.2.0	.116 © 2016 Delta Electronics, Inc. Al	Rights Reserved.
All Devices (4)	O Refresh				E Hon	ne Screen Config	8 <u>ā</u> 2
Unassigned Devices (2)	ID	IP Address	Device Name	Firmware Version	Group	Description	ine Users
Course Links	Novo-CEB4F779F	192.168.29.159	Novo-F779F		Test	EDH1	2
Group List: + Group	Novo-54AF2DB91	192.168.29.217	Classroom1		Test	EDH2	
• Test (2)	Novo-54AF2DB91	192.168.1.4	Classroom1			Novo-54AF2DB91 (04:E6:76:A2:25:3A)	0
	Novo-54AF2DB91	172.18.69.127	Classroom1			Test	0

2.3. Click "Reset" button, and then select file "NovoPasswordReset.bin" received from Vivitek technical support;

Sovo-54AF2DB91	1 (172.18.69.127)			
🕞 Refresh	Yesh			
			Display	
Device Name	Classroom1	Ø	Display Se	tting 1920 x 1080 (1080p)
Model	NovoConnect-B380		Langu	uage English 🗢 🖉
EDU vs. CORP.	Education			HDMI-CEC
App Version	v2.2.5.172			Network
Build Version	NovoConnect-B380-0172		WiFi Mode	WiFi Off
Software Edition	PRO-US-CORP-EDU		SSID	
			WiFi IP	0.0.0.0
	Password	3	LAN IP	172.18.69.127
•••••	Semove 🖉 Set 🕈	Reset		Turn Off WiFi
				🔶 Go Back

U open nie		^
Desktop >	Search Desktop	م
Organize 🔻 New folder	₩	2
A 🔆 Favorites		^
Downloads Kevin K. Wang System Folder		
Project Recent Places E Computer System Folder		
Comparies Documents Documents Music		ш
▷ Imple Friends ▷ Imple Friends ▷ Imple Videos		
▲ I Computer NovoPasswordReset.bin ▶ Windows (C:) ►	>	
File name: NovoPasswordReset.bin	Binary (*.bin)	•
	Open 🔽 Cancel	

2.4. The password will be reset within seconds.